# **Enterprise Payment Solutions (EPS)**

JHA EPS SmartPay Business<sup>SM</sup> Remote Deposit Now<sup>™</sup>

January 2019



Remote Deposit Now (RDN)

Apple® macOS® Installation Guide





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### Introduction

The Remote Deposit Now (RDN) Handbook is a guide to processing transactions through this application. RDN allows you to scan checks from your place of business, perform MICR repairs, and key in the dollar amount of an item. There are reporting options available within the RDN window and the system application to help manage transaction information.

## **Accessing the Application**

To access the RDN application, you must log in to the application with the proper URL and login credentials supplied by the admin user.

Application URL: <a href="https://smartpay.profitstars.com/business">https://smartpay.profitstars.com/business</a>

### **Available Resources**

Please contact your first level of support for more information about the application.

### **System Requirements**

For an optimal experience, a high-speed Internet connection is recommended. In addition, the following components are required for working with the application.

Prerequisite hardware and software requirements:

- Local administrative rights
- USB port 2.0 or higher
- Mono™ Framework: 3.12.1

Supported operating system versions and browser:

- Apple macOS 10.12 Sierra: Google Chrome™
- Apple macOS 10.13 High Sierra: Google Chrome
- Apple macOS Mojave: Google Chrome

**NOTE:** The current version of Chrome and its two previous versions are supported.

The following scanners support this application's features.

Scanner	Model Supported
Panini <sup>®</sup>	Vision X

# Installing Additional Required Components for RDN

If you do not already have the following components installed, use the links provided below to download and install the appropriate components for use with RDN on macOS®. See the "Installing Mono Framework" section below for instructions.

Mono™ Framework 3.12.1:

https://download.mono-project.com/archive/3.12.1/macos-10-x86/

**NOTE:** Local administrator rights are required to install Mono Framework.

## Installing ProfitStars® Scan Service

- 1. Navigate to your financial institution's Remote Deposit Now application and then log in.
- 2. Select **Transactions** from the main menu, as shown below.

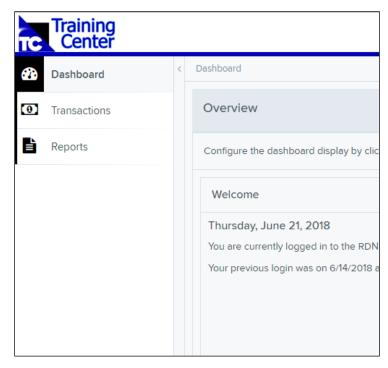


FIGURE 1 - MAIN MENU

3. Choose Remote Deposit Now.

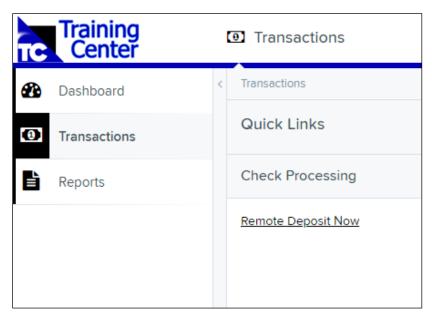


FIGURE 2 - TRANSACTIONS SECTION

**4.** The *Remote Deposit Now* window will appear. Select **Scan** from the top menu bar (depicted below).



FIGURE 3 - REMOTE DEPOSIT NOW SCAN OPTION

5. The Scanner Service Installer window will appear. As shown below, click the Install ProfitStars Scanner Service for Mac – Panini VisionX link to begin.

**NOTE:** The Mono Framework must be installed prior to the ProfitStars Scanner Service being installed. See the "Installing Mono Framework" section starting on page 7 for more information.

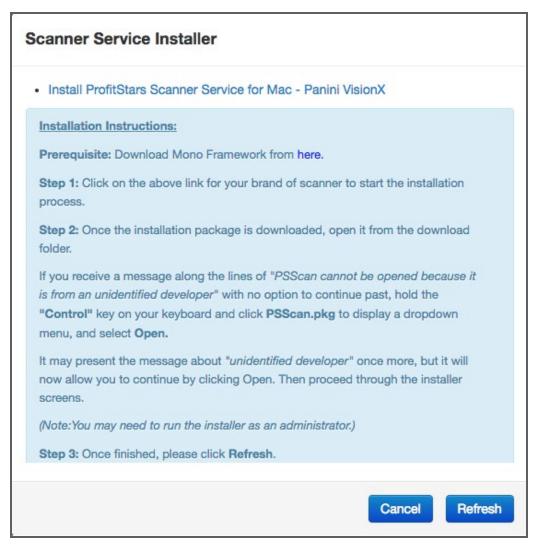


FIGURE 4 – SCANNER SERVICE INSTALLER

**6.** Click **PSScan.pkg** on the bottom left-hand corner of the Google Chrome browser window to run the installer.



FIGURE 5 - PSSCAN.PKG FILE DOWNLOAD

7. The *ProfitStars Scan Service Setup Install Window* appears. Disconnect the scanner's USB or power cable from your computer, and then exit all other applications. Click **Continue**, as shown below.

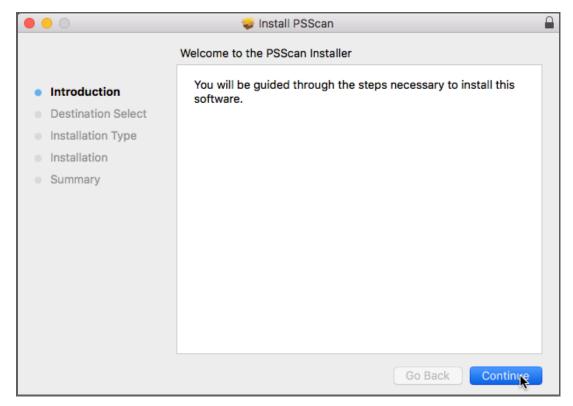


FIGURE 6 - PSSCAN - INSTALLATION WINDOW

**8.** The *Install Window* displays the *Install* prompt. Click **Install** to continue, as shown below.

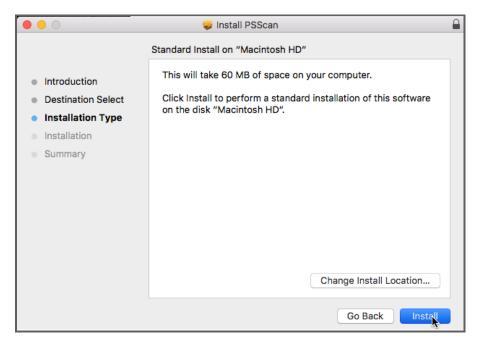


FIGURE 7 - PSSCAN - INSTALLATION WINDOW

**9.** Installing this software requires administrator credentials. Enter your administrator credentials and then click **Install Software**.

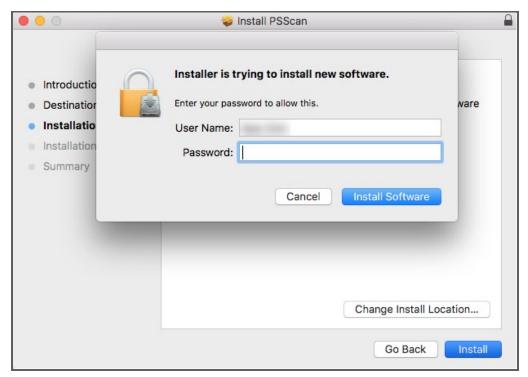


FIGURE 8 - PSSCAN - PROMPT FOR ADMIN CREDENTIALS

**10.** Select **Close** to complete the installation, as shown below.

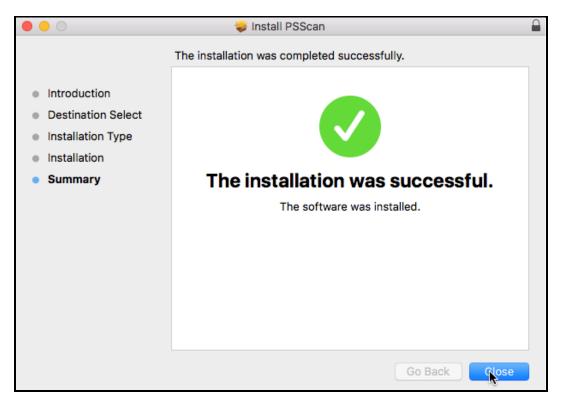


FIGURE 9 - PSSCAN - INSTALLATION COMPLETION

# **Installing Mono Framework (Prerequisite)**

**1.** As pictured below, click the **here** link in the Prerequisite line from the *Installation Instructions* section of the *Scanner Service Installer* window.

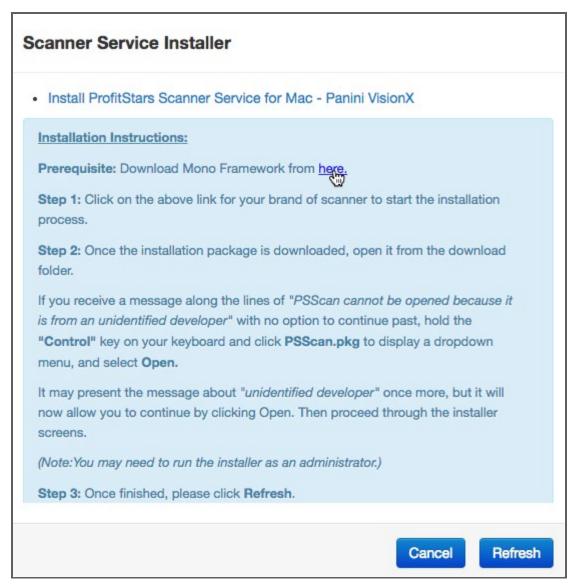


FIGURE 10 – SCANNER SERVICE INSTALLER

2. The link will navigate you to the Mono Framework webpage (depicted below). Click either one of the Framework files (.pkg file type) to launch the download, as they are identical.

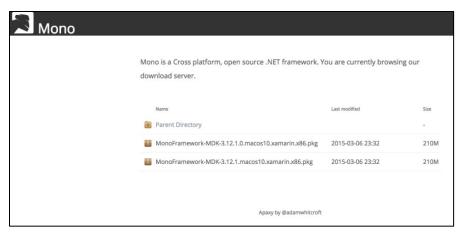


FIGURE 11 – MONO FRAMEWORK WEBPAGE

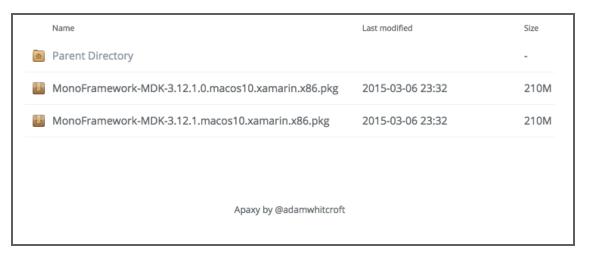


FIGURE 12 – IDENTICAL MONO FRAMEWORK 3.12.1 PKG FILES

**3.** Click **MonoFramework-MDK....pkg** on the bottom left-hand corner of the Google Chrome browser window to run the installer.



FIGURE 13 – MONO FRAMEWORK 3.12.1 PKG FILE DOWNLOAD

4. The *Install Mono Framework* window appears. Click **Continue**, as shown below.

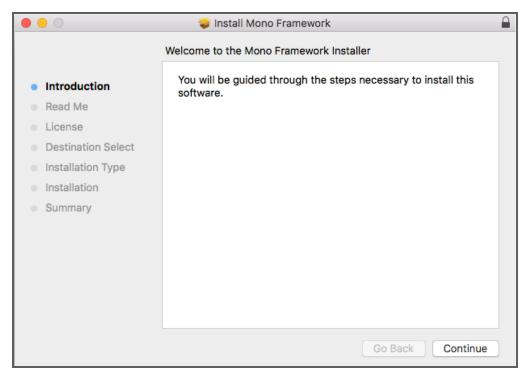


FIGURE 14 - MONO FRAMEWORK - INSTALL WINDOW

**5.** Read the important information shown, and then click **Continue** to install the Mono Framework.

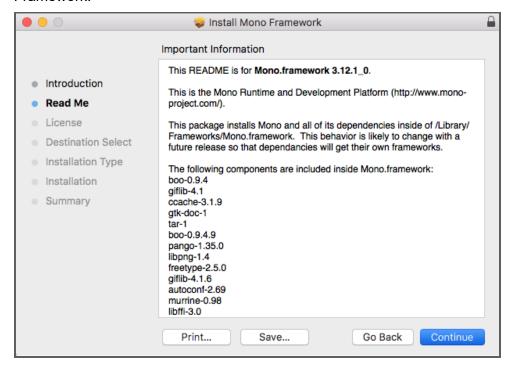


FIGURE 15 - MONO FRAMEWORK - IMPORTANT INFORMATION

6. Read the software license agreement section, and then click Continue.

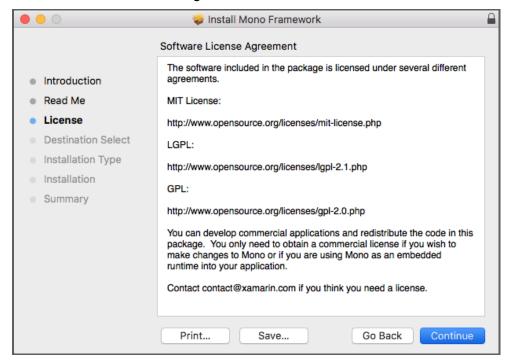


FIGURE 16 - MONO FRAMEWORK - SOFTWARE LICENSE AGREEMENT

7. As shown below, click **Agree** to accept the software license agreement terms.

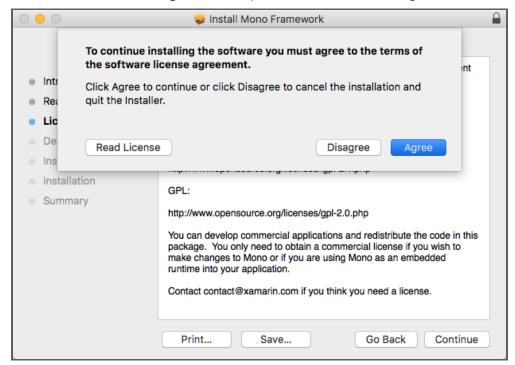


FIGURE 17 – MONO FRAMEWORK - SOFTWARE LICENSE AGREEMENT

8. Click Install to continue.

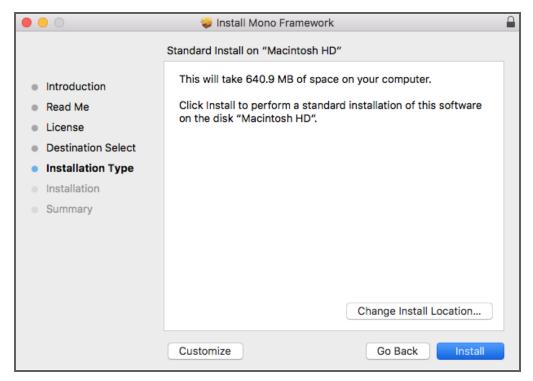


FIGURE 18 - MONO FRAMEWORK - INSTALLATION WINDOW

**9.** Installation of this software requires administrator credentials. Enter your administrator credentials and then click **Install Software**.



FIGURE 19 - MONO FRAMEWORK - PROMPT FOR ADMIN CREDENTIALS

10. Select Close to complete the installation, as shown below.

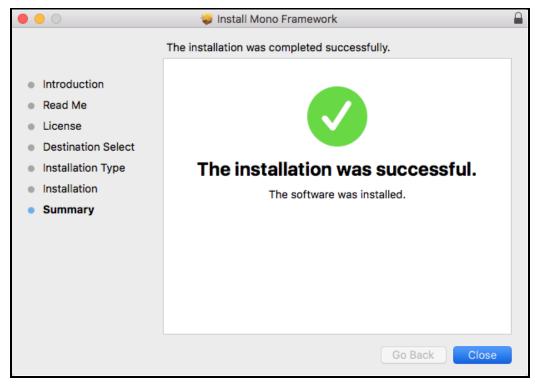


FIGURE 20 - MONO FRAMEWORK - INSTALLATION COMPLETION