

Mobile Banking: Multiple Credentials

GUIDE



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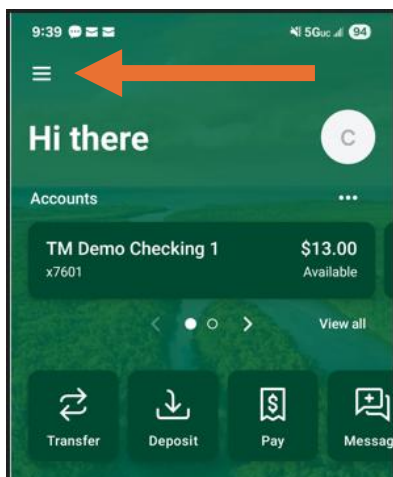


Introduction

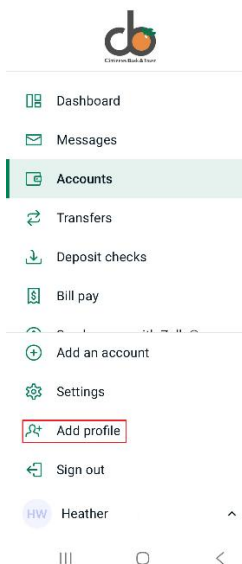
If you utilize Citizens Bank & Trust Mobile Banking, you may require access to different online banking sessions. For example, you may have your personal online banking account already set up in Mobile Banking, but would also like to be able to access your Online Business Banking account through the mobile app. This document will explain how to add another online banking profile to your Citizens Bank & Trust Mobile Banking application.

Add an Online Banking Account

1. Launch and sign in to Citizens Bank & Trust mobile banking.
2. Select the **Menu** icon from the upper left-hand corner.



3. Select the **User Name** from the bottom of the menu, this will launch another menu, select **Add profile**



4. Sign into the Online Banking account you want to add access to.
5. Now, whenever you are signed in, you can switch to the other online banking account by selecting the **Switch profile** from the User Name menu.
6. Select the profile you'd like to view.

